

# 3 YEARS WARRANTY PROGRAM

LEVEL offers a Limited Warranty against manufacturing defects. LEVEL will repair or replace, at its discretion any products found to be defective within the scope of normal and appropriate utilisation and are within the Limited Warranty covenants which exclude normal wear.

(All Gloves) - Two, (2) or Three, (3), Year Limited Warranty (as specified on the product). LEVEL offers a Two, (2) or a Three, (3), Year Limited Warranty, from the time of initial purchase, against manufacturing defects. LEVEL will repair or replace, at its discretion any products found to be defective within the scope of normal and appropriate utilisation and are within the Two, (2) or Three, (3), Year Limited Warranty covenants which exclude normal wear.

Two, (2), Year Limited Warranty on Beanies, Bags and Ski poles.

LEVEL will repair or replace any of the above-mentioned products from the original purchase date against manufacturer's defects within the scope of normal and appropriate utilisation and within the Two, (2), Year Limited Warranty covenants which exclude normal wear. Claims should be presented at the point of initial purchase with proper documentation to validate claims thereunder.

## HOW TO ACTIVATE THE WARRANTY

To activate the warranty please visit </support/online-warranty-registration/> and register your LEVEL product within 14 days from purchase. Please complete all of the required fields to activate your warranty. You can also upload copy of your purchase receipt. If you do not upload a copy of the receipt, please keep your original receipt in the event you have a defective claim for the LEVEL product purchased.

## COVER AND EXCLUSIONS

LEVEL warranty covers any type of manufacturing or material fault. With regards to this warranty, any non-conformities of the product with your expectations cannot be considered as faults. The warranty expressly excludes any damages caused by: misuse; normal wear and tear, damages; tampering; incorrect handling of the gloves; negligence or carelessness; damages caused by falls and/or accidents or any alteration due to external causes, including any repairs carried out by unauthorised vendor; damages caused by factors/events outside LEVEL's control; users' subjective assessments, such as comfort and fit; damages caused by prolonged exposure to light and/or heat sources. All coverage under this warranty is void if any modification, change or alteration has been made to the product.

## HOW TO USE THE WARRANTY

To activate the warranty, please supply LEVEL with:

- A) the product your warranty claim, through any LEVEL "authorised" point of sale in the country you reside in;
- B) the original purchase receipt; if you did not upload your original receipt during at the time you registered your product.

LEVEL shall check its registration on the [levelgloves.com](http://levelgloves.com) website within the terms stated by these regulations. For any further information, please contact LEVEL Customer Service at [warranty@levelgloves.com](mailto:warranty@levelgloves.com).

LEVEL reserves the right to check on the fault you are complaining about and to carry out any repair or replacement after said check. If, following LEVEL's check, the fault is not considered a manufacturing or material fault, LEVEL reserves the right to charge the customer for the repair and repair as well as shipping costs.

If LEVEL cannot repair or replace the product or parts of it, LEVEL will make you an offer, taking into consideration the age of the product, for its replacement with the same model or an equivalent model.

## HOW TO WARRANTY YOUR LEVEL PRODUCT(S)

1. Scan the QR code and complete all of the required fields to activate your warranty



2. Visit your LEVEL Authorised Retailer.

Bring your LEVEL Product in question with your receipt to where the product was purchased.



# ACTIVATE YOUR PRIVILEGE SERVICES

REGISTER YOUR PRODUCT NOW!

[levelgloves.com/support/warranty-program/](https://levelgloves.com/support/warranty-program/)



**Priority**  
Customer  
Support



**20% Off**  
Free Discount  
on next product  
purchased



**Store receipt**  
Upload copy of  
your purchase receipt



**Customer  
Satisfaction**  
100% Guaranteed!